

## CTC Net Internet Application

### Billing Information

Bill to name: \_\_\_\_\_ Phone # \_\_\_\_\_  
Bill to address: \_\_\_\_\_ City, State, Zip Code \_\_\_\_\_  
Service address (if different): \_\_\_\_\_ City, State, Zip Code \_\_\_\_\_  
Do you  Own or  Rent? If renting property owners phone# & name \_\_\_\_\_  
Drivers License # \_\_\_\_\_ Social Security # \_\_\_\_\_  
Type of Service:  Business  Residential

### Computer Information

Type of connection:  PC/Laptop  Apple  XBOX/Playstation  WebTV  
Operating System:  Windows XP or newer  Macintosh 7.6.1 or newer  
Minimum System Requirements:  100Mb Free Hard Disk Space  96Mb RAM Memory  
 Ethernet Card (NIC) Required for Broadband Service

### Dial-Up Service

- \$19.95 Unlimited Pkg – Not meant to be a dedicated connection. Set up is free to first time subscribers only.  
 \$14.95 Starter Pkg – 100 hrs/mo. \$1.00/hr over time \$14.95 Set up fee  
 \$ 9.95 Browser Pkg – 15 hrs/mo. \$1.25/hr over time \$14.95 Set up fee
- Dial-up packages include 1 email address and 5 MB of web space

### Access Plus Broadband

#### Access Plus DSL

- \$49.95 Access Plus Business – 512K/3Mb\*\* – 20 emails – Spam Filtering – Static IP – 10Mb file space  
 \$29.95 Introductory 12-month rate – Access Plus Business – 512K/3Mb\*\*  
20 emails – Spam Filtering – Static IP – 10 Mb file space  
 \$39.95 Access Plus Home – 256K/3Mb\*\* – 5 emails – 5 Mb file space  
 \$19.95 Introductory 12-month rate - Access Plus Home – 256K/3Mb – 5 emails – 5 Mb file space  
 \$24.95 Access Plus Gateway – 256K/768K – 5 emails – 5Mb file space

Vacation Rate **DSL only**, \$9.95/month. Up to 9 months in a 12-month period, 12-month commitment required. Includes 15 hours of dialup service with each additional hour billed at \$1.25/hour. Customer responsible for any toll charges incurred.

Vacation Rate **DSL only**, \$5.00/month. Up to 9 months in a 12-month period, 12-month commitment required. Includes email only.

#### Access Plus Wireless

- \$39.95 Access Plus Home – 256K/1.5Mb\*\* 5 emails – 5 Mb file space  
 \$19.95 Introductory 12-month rate - Access Plus Home – 256K/1.5Mb\*\* 5 emails – 5 Mb file space

Web-based email, a monthly e-newsletter, and FREE technical support available with all pkgs.

Access Plus Installation: \$0.00 with a 2 year commitment or \$99.95 for month to month. Not available in all areas.

**\*\*Where available** Speeds may vary upon location and are not guaranteed minimum speeds.

Customer Initials \_\_\_\_\_

For office use only: Agent# \_\_\_\_\_ Due Date \_\_\_\_/\_\_\_\_/\_\_\_\_ Term of Commitment \_\_\_\_\_ CSR \_\_\_\_\_ SO# \_\_\_\_\_  
Pon# \_\_\_\_\_ Conf# \_\_\_\_\_ OSS \_\_\_\_\_ Username \_\_\_\_\_ Billing# (if different from above) \_\_\_\_\_

## Broadband Telephone Service

**\$64.95 VoIP Unlimited Plus DSL\***

Includes unlimited local and long distance calling within the United States (includes Alaska & Hawaii), ECC and EAS, high speed Internet (256k/3Mb\*\*), advanced calling features, and keep your local telephone number.

**\$44.95 Introductory 12-month rate – Access Plus Home – 256K/3Mb - 5 emails – 5Mb file space**

\$149.95 installation with no contract  \$49.95 installation w/6 month contract for VoIP, 0 term for DSL

FREE installation w/a 6 month contract for VoIP, 2 year commitment for DSL, plus a \$50 credit

**\$44.95 VoIP Unlimited Plus Wireless\***

Includes unlimited local and long distance calling within the United States (includes Alaska & Hawaii), ECC and EAS, high speed internet (256k/1.5MB\*\*), advanced calling features, and keep your local telephone number

\$149.95 installation with no contract  \$49.95 installation w/6 mo. contract for VoIP, 0 term on 700MHz

FREE installation w/a 6 month contract for VoIP, 2 year commitment for 700MHz, plus a \$50 credit

**\$29.95 VoIP Unlimited \***

Includes unlimited local and long distance calling within the United States (includes Alaska & Hawaii), ECC and EAS, advanced calling features, and keep your local telephone number.

**Must currently have high speed Internet service.**

\$49.95 installation with no contract  FREE installation with a 1 year contract plus a \$50 credit

\$1.00 Non-listed number (Residential only)

\$1.00 Non-published number (Residential only)

Many calling features to choose from: Voicemail, Caller ID (number), Call Waiting, Caller ID Blocking, Do Not Disturb, Speed Call and more!

CTC's VoIP service has separate rates for international calls. Monthly service rates do not include State, Federal, or Local taxes.

\*Go to [www.chibardun.net](http://www.chibardun.net) for important 911 service information

**\*\*Where available**

**CTC Broadband Telephone Service not available in all areas.**

## Other Services

\$1.00 Additional Email

\$5.00 Block of 10 emails

\$3.95 Turbo Dial Accelerator Service

\$1.00 Spam Filtering & Virus protection for your email account

\$4.95 Anti-Virus+ computer protection

Includes on-line installation, managed virus protection, Microsoft patch management, monthly email summary and online reporting, free technical support, spyware threat detection and removal, Internet Explorer popup and ad blocking, firewall protection, parental controls, and hard drive optimization and maintenance.

\$2.25 Anti-Virus computer protection

Includes on-line installation, managed virus protection, Microsoft patch management, monthly email summary and online reporting, and free technical support.

\$19.95 Wireless Networking Service \*12 month minimum commitment\*

## ACCOUNT INFORMATION

All **CTC NET** customers are identified by their individual user name on the Internet. Your user name will form your E-mail address. Example: **janedoe@chibardun.net**. **Usernames may be 16 characters, contain lower case letters, numbers, a dash or a period.** Please tell us what you would like your user name to be:

Main Account User Name: \_\_\_\_\_

User Name (2nd email): \_\_\_\_\_ User Name (4th email): \_\_\_\_\_

User Name (3rd email): \_\_\_\_\_ User Name (5th email): \_\_\_\_\_

## CTC NET CUSTOMER SERVICE AGREEMENT FORM

I, the undersigned, am requesting a **CTC Net** account. By signing this agreement, I agree to the terms and conditions detailed in the policies found on **CTC Net's** web site [http:// www.chibardun.net](http://www.chibardun.net). I agree not to use **CTC NET** for any purpose which violates U.S., state or local laws. I agree not to use **CTC NET** Internet to interfere with or disrupt network users, services or equipment. By doing so, your account is subject to disconnection. Such interference or disruption include, but are not limited to:

- distribution of unsolicited advertising
- propagation of computer worms or viruses
- use of the network to make unauthorized entry to other computational, information, or communication devices or resources
- improper network settings in customer owned equipment causing external network failures or disruptions of the CTC Net or other networks
- Copyright or trademark violations

I agree to hold Chibardun Telephone Cooperative, its officers, agents and any of its members harmless from any liability arising from special, indirect, or consequential damages including, but not limited to any lost profits, loss of opportunity or any other loss which may result from the use of, misuse of, or lack of availability of **CTC NET** or its facilities. **I agree not to hold Chibardun Telephone Cooperative responsible for any per call, ECC or toll charges I incur while using their Internet connection numbers.**

If you receive your local telephone service from any company other than Chibardun or CTC Telcom, we strongly encourage you to contact your local telephone company for verification of what is a local, ECC or a toll call for you. Ask them about any flat rate versus per call charges. The connection numbers you will have to choose from are: 357, 434, 455, 635, 658, 837, and 949. Make certain that you call the number that is appropriate from the telephone exchange you are calling from. Chibardun is not responsible for any per call, ECC or toll charges you incur while using the internet.

### NOTICE TO INTERNET USERS:

You are about to embark on an adventure that spans the globe. Information can be accessed across countries and cultures. These sources of information belong to many different organizations, companies, governments and people around the world.

Certain Internet services may contain language or pictures which some individuals may find offensive, inflammatory, or of an adult nature. Such contents are the sole responsibility of the authors. We do not endorse such materials and disclaim any and all liability for their contents.

We distribute software that is already preconfigured for your internet connection. The software includes a popular internet browsing tool and email program. The first set of software is supplied to you free of charge. Each additional set of software or upgrade can be purchased for \$3.95.

Web-based email, a monthly e-newsletter, and FREE technical support available with all pkgs.

Two year service agreement subject to credit approval.

All accounts subject to one month minimum billing charge.

**Sign here:** \_\_\_\_\_ **Date** \_\_\_\_\_

